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Victor C. Moreno 513.651.6812 vmoreno@fbtlaw.com

April 5, 2005

Commissioner for Patents PO Box 1450 Alexandria, VA 22313-1450

Re:

Application: 09/909,250

Filed:

07/19/2001

Applicant:

Mancisidor, et al.

For:

EXPERT SYSTEM SUPPORTED INTERACTIVE PRODUCT

SELECTION AND RECOMMENDATION

Atty Ref.:

1160215-0528305

Dear Sir:

Enclosed for filing are the following papers for the above-referenced patent application:

- 1. Power of Attorney with Change of Correspondence Address; and
- Self-addressed postage prepaid return receipt postcard. 2.

The Commissioner is hereby authorized to charge payment of any fees associated with this communication or credit any overpayment, to Deposit Account No. 06-2226, including extension fees and any filing fees under 37 CFR § 1.16.

Respectfully submitted,

FROST BROWN TODD LLC

Victor C. Moreno (Reg. No. 40,732)

Commissioner for Patents
April 5, 2005
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Certificate of Mailing

CinLibrary 1160215.0528305 1494642v.1





PATENTS

UNITED STATES PATENT AND TRADEMARK OFFICE

Application: 09/909,250

Examiner:

Dixon, Thomas

Filed:

07/19/2001

Art Unit:

3629

Inventor:

Mancisidor, et al.

Atty Ref.:

1160215-0528305

Title:

EXPERT SYSTEM SUPPORTED INTERACTIVE PRODUCT

SELECTION AND RECOMMENDATION

STATEMENT UNDER 37 CFR 3.73(b), REVOCATION OF POWER OF ATTORNEY, **NEW POWER OF ATTORNEY, AND** CHANGE OF CORRESPONDENCE ADDRESS

Convergys Information Management Group, Inc., an Ohio corporation, is the assignee of record of the entire right, title and interest in the above-referenced patent application by virtue of an assignment of the above-referenced patent application. The assignment was recorded in the United States Patent and Trademark Office at Reel 015756, Frame 0416. The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.

I hereby revoke all previous powers of attorney or authorizations of agent given in the above-identified application. I hereby appoint the Practitioners at Customer Number 26874, c/o Frost, Brown, Todd LLC, as my/our attorney(s) or agent(s) to prosecute the application identified above, and to transact all business in the United States Patent and Trademark Office connected therewith. Please direct all correspondence relating to this application to Customer Number 26874.

By:

Name:

Title:

Date:

Certificate of Mailing

The undersigned certifies that this correspondence was deposited with the U.S. Postal Service with sufficient postage as first class mail and addressed to "Commissioner for Patents, P.Q. Box 1450, Alexandria, VA 22313-1450" on

this 5 day of

2005.

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